Anthropology in Use: Practical Application



MARKET RESEARCH



PRODUCT INNOVATION



STORYTELLING



ORGANIZATIONAL CHANGE

Benefit: Better Research

Why It Matters:

- Identify behavioral patterns
- Reframe from Etic to Emic POV
 - Ascribe meaning to data

Titles/Roles: Insights,
Consumer/Shopper Insights,
Consumer Behavior, Consumer
Research, Market Knowledge,
Human Insights, Analytics &
Insights, Moderator, Analyst

Benefit: Meaningful Innovation

Why It Matters:

- Create consumer-led products
- Solve unanswered problems
 - Unearth "universal" truth

Titles/Roles: Products Research,
Research & Development, Front
End Innovation, Disruptive
Innovation, Upstream, UX Design

Benefit: Culturally-relative Stories

Why It Matters:

- Include historical context
 - Build empathy
- Frame the cultural perspective

Titles/Roles: Archives, Design
Thinking, Brand Building Creative,
Marketing, Corporate Storyteller,
Strategy Consultant,
Communications

Benefit: Substantive Change

Why It Matters:

- Identify cultural characteristics
 - Present holistic viewpoint
 - Examine "unspoken" rules

Titles/Roles: Organizational Design, Human Resources, Behavior Change, Diversity & Inclusion



